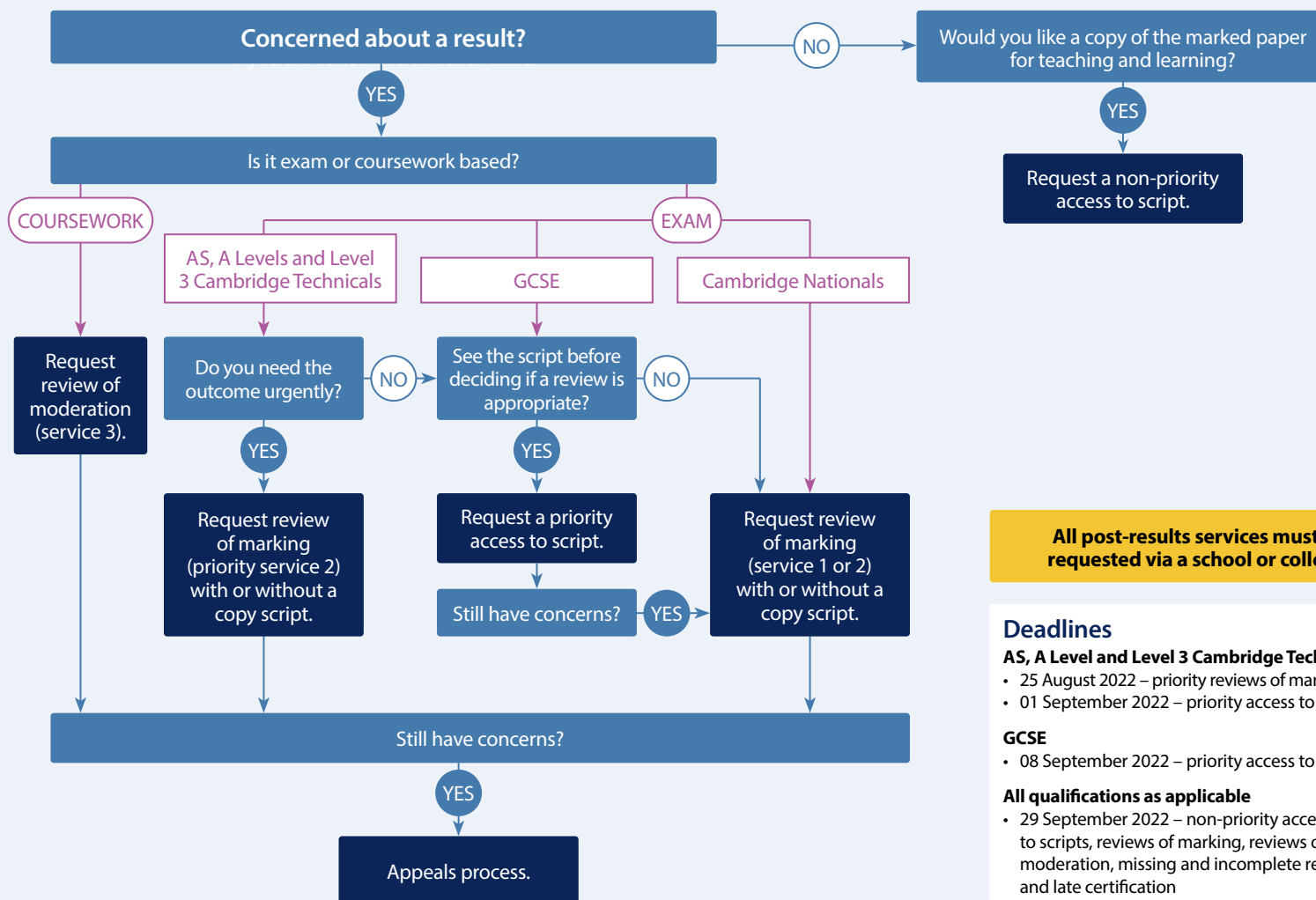# OCR's *post-results* services and fees: June 2022 series

There are a number of options available if you have a concern about a result.
Here's a quick guide to your main options: requesting one of our **reviews of results** or getting hold of a copy of a marked exam paper (**access to scripts**). If you still have a concern after this, we offer an appeals service. Students should speak to a teacher or exams officer at their school or college about post-results services.

Concerned about a result? — NO → **Would you like a copy of the marked paper for teaching and learning?**

YES ↓ (Concerned about a result)

Is it exam or coursework based?

- COURSEWORK → **Request review of moderation (service 3).**
- EXAM
  - AS, A Levels and Level 3 Cambridge Technicals → **Do you need the outcome urgently?**
    - NO →
    - YES → **Request review of marking (priority service 2) with or without a copy script.**
  - GCSE → **See the script before deciding if a review is appropriate?**
    - NO →
    - YES → **Request a priority access to script.** → **Still have concerns?** — YES →
  - Cambridge Nationals → **Request review of marking (service 1 or 2) with or without a copy script.**

Still have concerns? — YES ↓

Appeals process.

Would you like a copy of the marked paper for teaching and learning? — YES ↓
Request a non-priority access to script.

All post-results services must be requested via a school or college.

Deadlines

AS, A Level and Level 3 Cambridge Technicals
- 25 August 2022 – priority reviews of marking
- 01 September 2022 – priority access to scripts

GCSE
- 08 September 2022 – priority access to scripts

All qualifications as applicable
- 29 September 2022 – non-priority access to scripts, reviews of marking, reviews of moderation, missing and incomplete results and late certification

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Our services *explained*

Access to scripts
Priority (£14.00) – A PDF copy of the original marked script to help you decide whether to request a review.

Non-priority for teaching and learning (£13.25) – As priority but not guaranteed to arrive before the review deadline.

Service 1
Clerical re-check of all procedures leading to the issue of a result.

Service 2
Review of marking (£54.25) to ensure the agreed mark scheme has been applied correctly. If you are concerned about a group of candidates, you should submit requests for all candidates you believe are affected.

Priority service 2
Review of marking (£66.75) – As for service 2, but only available for AS and A Levels and Level 3 Cambridge Technicals in the June series.

Service 2a and 2b
Review of marking with a report for A Level Drama and Theatre and GCSE Drama (where an access to scripts is not available) and Cambridge Technicals (see the OCR website).

Service 3
Review of moderation (£251.00) – Review of the original moderation to ensure assessment criteria have been fairly, reliably and consistently applied.

Copy of script
A PDF copy of the reviewed script (£14.00) to be delivered after the review has been completed.

Missing and incomplete results (MIR)
An investigation to check if a result indicator – no result (X), partial absence (#) or pending (Q) – has been wrongly applied.

Late certification
Request when a certification entry has not previously been made for a unitised qualification.

For further details of services, fees and charging policy, visit
ocr.org.uk/prs

OCR
Oxford Cambridge and RSA